

Payment and booking terms and conditions

Trehörningsjö camping & stugor 2024.



When booking a camping spot or cottage, the following booking conditions apply.

General

Trehörningsjö camping & stugor is a member of the SCR (Swedish Branch Organisation for Camping Owners).

Age limit for booking and checking in

The minimum age for booking/checking in a camping pitch or cottage is 18 years. When checking in, you will be asked for your ID.

Booking, reservation and payment of your cottage or camping pitch

After you have booked, you will receive a confirmation and an invoice. After paying 20% of the total amount in advance, the booking is binding and the stuga/camping site is reserved for the period. The rest of the amount must be paid at our reception on arrival day. If at the time of booking the period is less than 7 days before arrival, the whole amount should be paid immediately. Payment can be made through Trehörningsjö camping & stugor bank account, quoting the reservation number and your name.

Cancellation

We would like to receive cancellations by e-mail. Payments will not be refunded in case of cancellation. We recommend taking out appropriate cancellation insurance with your bank or insurer.

Check-in and check-out times for a camping pitch

On the day of arrival, check-in is possible from 15:00h. Check-out on the day of departure is before 12:00h. In consultation with Trehörningsjö camping & stugor, other arrival and departure times may be possible.

Check-in and check-out times for the Stugor

On the day of arrival, check-in is possible from 15:00h. Check-out on the day of departure is before 12:00h. In consultation with Trehörningsjö camping & stugor, other arrival and departure times may be possible.

What applies when checking in the cottages:

The rental price always does not include final cleaning. You can choose to clean the stuga yourself or you can book in final cleaning up to one week before arrival.

If you choose to clean it yourself, you must leave the stuga as follows:

- Everything washed clean, dried and placed back in the cupboards
- Rubbish bags in the container, empty bottles and old paper in the designated place
- Duvets and any linen folded at the foot end
- Refrigerator empty and clean
- All food and drink removed
- bathroom and kitchen must be clean
- vacuuming and mopping

If final cleaning has been ordered in advance, the rubbish should still be thrown away and the dishes washed, dried and placed back in the cupboards.

Unless otherwise specified in the booking confirmation, additional costs such as bed linen, towels, baby cot/high chair etc. are not included in the accommodation price. You can order these facilities additionally when booking or possibly at the time of check-in.

Personal Data Protection Act

Trehörningsjö camping & stugor are responsible for the processing of your personal data that you provide via e-mail / contact form / Online booking when booking a camping spot or a stuga. Your data are treated solely for the purpose of registering the desired booking via the check-in system used. The data may only be handed over by order of a debt collection agency as well as public authorities and courts for collection, determination and fulfilment of your contractual obligations. Your personal data may also be processed for marketing purposes by Trehörningsjö camping & stugor for its own products and services. Your personal data will be kept for 36 months after the booking agreement is concluded. You have the right, once a year and free of charge, to ask for your registered data in writing so that you can find out where the data is stored, as well as the right, at any time, to correct data that has been changed in the meantime. You also have the right to indicate when you do not want your personal data to be used for marketing purposes.

Other

Any errors that occur before or during your stay must be reported immediately so that Trehörningsjö camping & stugor can correct them to the best of its ability.